



*These protocols are being revised periodically as more information becomes available. Please check the Thomson Safaris website for the most up to date information.*

## TANZANIA COVID-19 PROTOCOLS

Using protocols suggested by the WHO, the CDC and the government of Tanzania, these are the steps being taken in Tanzania in order to keep both our guests' and staff's safety a top priority.

### The core of the plan is to strictly adhere to:

- Social distancing
- Frequent, vigorous hand washing or sanitizing
- Use of protective equipment such as face masks, face shields, gloves, etc.
- Thomson requires all guests to provide proof of a negative PCR test taken no more than 96 hours before travel. Rapid-test results are not accepted. Please note that this policy is superseded by any government or airline regulations that may be more restrictive. Strictest terms prevail.

### ARRIVAL IN TANZANIA

Please bring your own supply of sanitizing wipes and gels and use them frequently in airports and on your international flights. We strongly urge you to wear a mask throughout your journey.

Please bring your own supply of masks, either disposable or cloth, for the duration of your safari.

All guests entering Tanzania will have to provide contact information for their stay (provided in your pre-departure packet) and confirm that they do not have symptoms of COVID-19 and have not knowingly been exposed to someone with COVID-19.

The government of Tanzania requires all travelers to have emergency medical evacuation coverage, and we recommend using a local provider to ensure quick response times, for example, [AMREF Flying Doctors](#) (Silver Plan is most frequently used) or [Arusha Medivac](#). Please note this is in addition to travel insurance that covers other essentials like cancellation, baggage, delays, etc.

At the airport, it is highly likely that your temperature will be taken by airport staff.

A Thomson representative will greet you outside of customs with a warm smile under his mask!

### VEHICLES

Each guest is guaranteed a window seat and access to the pop top roof, to enjoy the fresh breezes and the 360° viewing opportunities. There will be a maximum 4 guests per vehicle unless private arrangements have been made in advance.

Vehicles are sanitized thoroughly with CDC-approved products daily, and as needed along the way.

Those in your car will become your "bubble" and you will remain in the same vehicle with the same guide for the duration of your safari. (Extensions or extra services may result in a different car and driver, who will adhere to the same rigorous cleaning standards.)

You and your guide will be required to sanitize your hands upon entering and exiting the vehicle.

## ACCOMMODATIONS

A routine temperature check will be performed by the staff at each new location, and all guests, staff and guides will do a daily temperature check every morning before breakfast.

Front desk, keys, and any high touch surfaces will be cleaned frequently; both you and the staff member will be asked to use hand sanitizer before any transactions.

Rooms will have been sanitized prior to your arrival with approved cleaning supplies, with extra attention to switches, handles, knobs and other high-touch areas.

At Gibb's Farm and at all Thomson Nyumbas, you will have a dedicated housekeeper; that staff member will be wearing a mask and will don fresh gloves upon entry to your room.

Whenever possible, in addition to the rigorous cleaning protocol, there will be a minimum one-day gap between guest stays per room.

## DINING

International safe food handling standards will continue to be implemented, and all utensils, glassware, etc will continue to be sanitized to the same high international standard.

Tables will be situated at a 2-meter (6 foot) distance, and meals will be served a la carte, with "family style" options available for private groupings. Some buffet meals will be served, with 2 guests at a time selecting items from a distance; these items are then plated by servers behind the buffet table and passed directly to the guest.

Private in-room dining, and outdoor dining options are available at Gibb's Farm and most Nyumba locations.

Servers will be masked throughout service and will sanitize hands at regular intervals.

## ON SAFARI

Once you are out on safari, on the endless open plains, far from cities and towns, and in an open vehicle, you will likely choose not to wear a mask. This is a personal decision.

You may occasionally be reminded to keep socially distant or don your mask in areas where mandated by the Tanzanian government or requested by your guide.

At this time, we will not be offering certain cultural activities that bring guests and locals into close physical proximity. Shopping will be limited to only one pre-inspected location which follows strict disinfecting protocols, and it will only be offered as an option on the last day of the safari.

You are always free to opt out of activities and enjoy time in your private sitting area, savoring the fresh air and expansive views. In most areas, it is possible to see wildlife right from your tent's verandah.

Remember that this is your dream trip. Simple, common sense practices implemented by both guests and staff will help everyone feel at ease – without intruding on your enjoyment of this once in a lifetime experience!